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6701 Center Drive West, Suite 1050
Los Angeles, California 90045

FAX TRANSMISSION TO USPTO

TO: Commissioner for Patents
Attn: Examiner Teadesse Hailu
Patent Examining Corps
Facsimile Center
Alexandria, VA 22313-1450

FROM: Jason S. Feldmar
OUR REF.: SVL920010047US1
TELEPHONE: (310) 642-4141

Total pages, including cover letter: 5

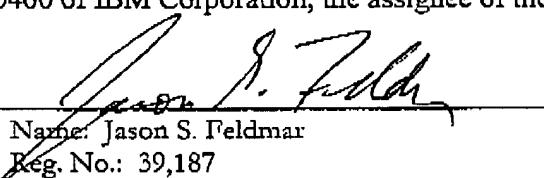
PTO FAX NUMBER: 571-273-8300

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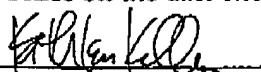
Title of Document Transmitted:	REQUEST FOR CONTINUED EXAMINATION (RCE) UNDER 37 C.F.R. §1.114 (IN DUPLICATE)
Applicant:	Michael C. Morrison
Serial No.:	09/928,601
Filed:	August 13, 2001
Group Art Unit:	2173
Title:	METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS
Our Ref. No.:	SVL920010047US1

Please charge all fees to Deposit Account No. 09-0460 of IBM Corporation, the assignee of the present application.

By:


 Name: Jason S. Feldmar
 Reg. No.: 39,187

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on the date shown below.


 Signature

March 15, 2006

Date

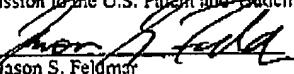
MAR 15 2006

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Michael C. Morrison Examiner: Teadesse Hailu
 Serial No.: 09/928,601 Group Art Unit: 2173
 Filed: August 13, 2001 Docket: SVL920010047US1
 Title: METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being filed via facsimile transmission to the U.S. Patent and Trademark Office on March 15, 2006.

By: 
Name: Jason S. Feldmar

REQUEST FOR CONTINUED EXAMINATION (RCE) UNDER 37 C.F.R. §1.114

MAIL STOP RCE
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 CFR § 1.114 of patent application Serial No. 09/928,601, filed on August 13, 2001, and entitled METHOD AND APPARATUS FOR TRACKING USAGE OF ONLINE HELP SYSTEMS, in which no payment of the issue fee, abandonment of, or termination of proceedings has occurred.

- Enter the uncentered amendment and Declaration Under 37 C.F.R. §1.131 previously filed on March 1, 2006 under 37 C.F.R. § 1.116 in the present patent application.
- The fee has been calculated as shown below in the "Claims as Filed" table.

CLAIMS PRESENT

Claims Remaining:	Highest Number Previously Paid For:	Number Extra	Rate	Fee
Basic Filing Fee (Basic national fee + Examination fee + Search fee)				\$790.00
Total Claims	39	0	x \$50.00	= \$0.00
Independent Claims	3	0	x \$200.00	= \$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				\$790.00

- A charge to the Deposit Account identified below in the amount of \$790.00 to cover the RCE Filing Fees.
- Address all future communications to the Attention of Jason S. Feldmar at Gates & Cooper LLP, Howard Hughes Center, 6701 Center Drive West, Suite 1050, Los Angeles, California 90045, Telephone: (310) 641-8797.

03/16/2006 HTECKLU1 00000040 090460 09928601

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PAGE 2/5 * RCVD AT 3/15/2006 2:33:09 PM [Eastern Standard Time] * SVR:USPTO-EXRF-6/35 * DNIS:2738300 * CSID:+13106418798 * DURATION (mm:ss):01:30

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

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Customer Number 22462

GATES & COOPER LLP

Howard Hughes Center
6701 Center Drive West, Suite 1050
Los Angeles, CA 90045
(310) 641-8797

By: Jason S. Feldmar
Name: Jason S. Feldmar
Reg. No.: 39,187
JSF/kmk

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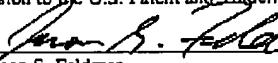
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